

# Aspire Mail Aspire Mail DMS

Voice Mail  
Automated Attendant  
Desktop Messaging  
Desktop Call Control



**Inbox - Microsoft Outlook**

File Edit View Favorites Tools Actions Help

Type a question for help

New Reply Reply to All Forward Send/Receive Find Type a contact to find

Inbox

Outlook Shortcuts	From	Subject	Received	Size
Tech Publications	Tech Publications	Documentation Updates	Fri 4/28/2006 8:54 AM	750 B
Warehouse	Warehouse	Voice Mail Message	Fri 4/28/2006 8:46 AM	42 KB
Outside Caller	Outside Caller	Voice Mail Message (203) 926-5400	Fri 4/28/2006 8:45 AM	101 KB
ubsdsupport	ubsdsupport	Telephone and Email Support	Fri 4/28/2006 8:44 AM	754 B
Mike Jones	Mike Jones	Voice Mail Message	Fri 4/28/2006 8:44 AM	76 KB

**Windows Media Player**

File View Play Tools Help

Now Playing

Media Guide

Copy from CD

Media Library

Radio

Now Playing

0:05

Total Time: 0:05

00:03

**Call Control**

Setup Call Log Make Call

Call/Timer	Transfer Options	Record Options	Accept Options	Hold Options	Contacts	Caller ID	Caller
1 (87)	Mary Smith 313	Record Message	Accept Call	Please continue to hold	Details	(203) 926-5400	NEC
2 (14)	Mary Smith 313	Record Message	Accept Call	Please continue to hold	Details		Unknown

Exit

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# Introducing Aspire Mail DMS . . . Versatile Integrated Voice Mail

In today's business climate, there is simply no place for long call holding periods, incorrect call routing or lost messages. While organizations seek additional features to address these needs, they also expect improved efficiency, economy and convenience. Aspire Mail is better able to meet these expectations because it is digitally linked in the Aspire platform. Digital integration brings increased speed and accuracy to your voice mail system. And since Aspire Mail mounts inside the Aspire cabinet, it is easy to install.

In addition to powerful Voice Mail and Automated Attendant features, the new Aspire Mail DMS also offers the latest Desktop Messaging and Desktop Call Control technology. Aspire Mail DMS Desktop Messaging integrates your voice mailbox with your email inbox. Desktop Call Control is a Windows™ application that intercepts Automated Attendant calls to your extension, provides a screen pop identifying the caller, and offers call handling options.

## Desktop Messaging

Consolidate multiple message sources with Aspire Mail DMS Desktop Messaging. Prioritize messages and respond to customers and co-workers more quickly with the power, speed and simplicity of Desktop Messaging. With Desktop Messaging, your email inbox gives you access to all of your email and voice mail. Aspire Mail DMS Desktop Messaging also lets you extend the distribution power in your email program to your voice messaging, making it possible to quickly send voice messages or documents to groups of co-workers. Aspire Mail DMS Desktop Messaging can integrate with various network and email platforms that are SMTP and IMAP4 compliant.

## Desktop Call Control

Aspire Mail DMS Desktop Call Control gives you the convenience of managing telephone calls from your PC as those calls are sent to your telephone extension. A Call Control user has several options for handling a call.

- Do nothing and automatically have the call follow preprogrammed routing.
- Transfer the call to a preset destination.
- Send the caller right to your mailbox.
- Accept the call and have it transfer to your telephone.
- Greet the caller with a voice prompt asking them to wait on Hold.
- View the contact details for the caller.

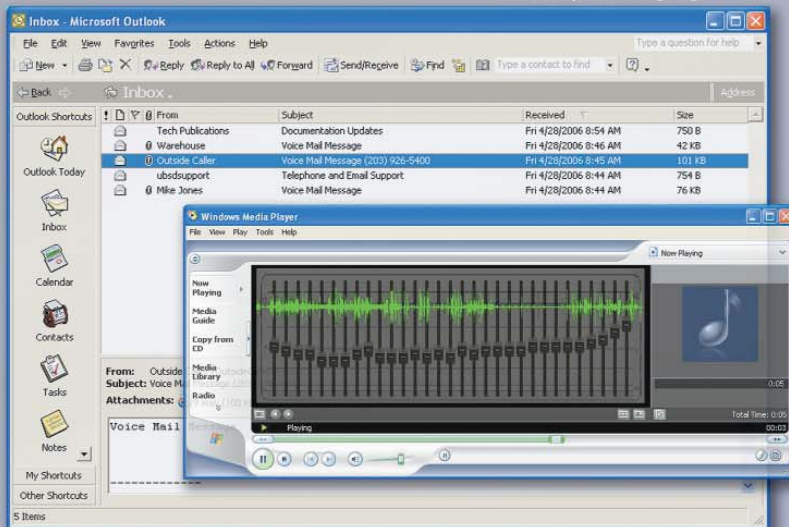
### Call Control Setup

You can change any of these options "on the fly" (during a call) by using your PC mouse to right click on "Transfer Options" or "Hold Options" and changing the items as they appear on the "Setup" screen. You can change the transfer destination, change the greeting that is used by the mailbox, or change the Hold interval.

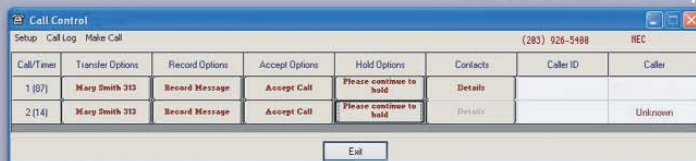
### Call Control Call Log

The Desktop Call Control Call Log makes sure you never miss a call even if the caller didn't leave a message. A call log is created for each call, allowing you to delete individual calls, erase them all, or make a call from the list. You can also export an entry to your Outlook contacts.

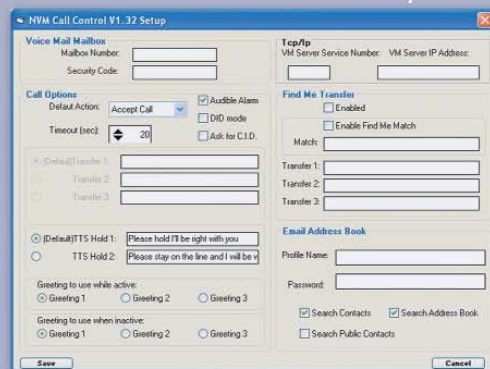
Desktop Messaging Inbox



Call Control Screen Pop



Call Control Setup Screen



Call Control Call Log



# with Desktop Messaging and Desktop Call Control

## **Make Call to Contact**

Use the Make Call to Contact feature to quickly place a call to any contact in your Outlook Contacts or Address Book. Type a name in the search box or scroll through your contact list, then double-click the record to give them a call. Call Control will automatically dial the number for you.

## **Integrated Aspire Mail/Aspire Mail DMS Voice Mail and Automated Attendant**

### **Voice Mail for the Growing Business**

With Aspire Mail/Aspire Mail DMS, you'll get one-touch access to your most frequently used integrated voice mail features. Use the voice mail features you need the most – like Calling Your Mailbox and Leaving a Message for a co-worker just by pressing a single key. Use this same key to check your Message Count Display to see how many messages you have waiting in your mailbox. One touch “Soft” keys make it easy to manage your voice mail messages. And, while you're on a call, just a few touches can also Transfer your call directly to a co-worker's mailbox. For those important messages, mark them Urgent (for priority treatment) and/or Confidential (for the recipient only).

Have you ever been on the phone with a client or customer and not been able to take notes fast enough? With Aspire Mail/Aspire Mail DMS, just press the programmed Conversation Record key to record the call directly into your mailbox. Later on, review the recorded conversation for important details you may have missed.

### **Integration for the Way You Really Work**

If you can't be at your desk to take calls, press the Call Forward key and Aspire Mail/Aspire Mail DMS will immediately send calls to your mailbox. In addition, your system can Automatically Forward calls when you are busy or can't answer. When your mailbox answers, the caller hears your personal prerecorded Mailbox Greeting and is asked to leave a message. You can record Multiple Greetings (up to 3) and easily select the one you want your callers to hear.

Using the optional Caller ID from your phone system, Aspire Mail/Aspire Mail DMS stores the telephone number of a caller that left a message in your mailbox. After you listen to the message, Make Call lets you quickly call the person back without manually dialing. The sophisticated Automated Attendant ensures that your calls are answered and routed quickly and efficiently.

Hesitant to leave your desk until that important call comes in? Aspire Mail/Aspire Mail DMS Park and Page can automatically park that call and page you over an in-house paging system with your own pre-recorded announcement. You can then answer the call from any extension. You won't miss that important call and you'll be free to take care of other business away from your desk.

New users will appreciate the First Time Tutorial that automatically guides them through all the Aspire Mail/Aspire Mail DMS power features. While you're busy at your desk, use the Aspire Mail/Aspire Mail DMS Answering Machine Emulation to screen your calls just like your answering machine at home. You can choose to answer that important call, listen to the caller without answering, or let it go through to your mailbox.

**Aspire Mail DMS** is available in two versions: 4 ports and 8 ports (both expandable to 16 ports). Both versions provide 1400 hours of message storage and 2000 mailboxes. Configuration options are easily customized using the Aspire Mail DMS embedded web server and your Windows™ PC browser. Aspire Mail DMS is required for Desktop Messaging and Desktop Call Control.

**Aspire Mail** provides 4 voice mail ports (expandable to 8), 30 hours of message storage and 200 mailboxes. Customization is via the provided Windows™ based Admin Program.

## *Make Call to Contact*



# Aspire Mail and Aspire Mail DMS . . . Versatile Integrated Voice Mail

## The Aspire Platform – Freedom of Choice

Aspire Mail/Aspire Mail DMS is integrated with Aspire, NEC's latest communications system. Aspire allows you to merge your voice and data networks and enjoy the many advantages of Voice over Internet Protocol (VoIP) while enjoying the hundreds of features you've come to expect from traditional digital/analog switching. Aspire lets your organization benefit from the cost-saving advantages of IP even if you're not ready to migrate to 100% IP Telephony immediately. That's because Aspire gives you a choice: You can deploy traditional circuit-switched technology, VoIP or a combination, all from one system! You have the freedom to adopt VoIP when and where you need it, so today's technology investment is protected tomorrow.

### Voice Mailbox Features

- Announcement Mailbox
- Auto Forward
- Auto Help Prompts
- Confidential Message
- Future Delivery Mailbox
- Guest Mailbox
- Make Call to Sender
- Message Center Mailbox
- Message Forwarding
- Personalized Mailbox Greeting
- Programmable Security Code
- Remote or Local Message Notification
- Time and Date Stamp
- Urgent Message

### Automated Attendant Features

- Answer Schedule Tables
- Answering Schedule Override
- Call Announcing
- Call Blocking
- Call Park and Page
- Call Waiting
- Caller ID
- Day, Night and Holiday Greetings
- Flexible Answering
- Individual Trunk Greetings
- Multiple Company Greetings
- Single-Digit Transfer

### Integration Features

- Answering Machine Emulation
- Automatic Call Routing to Mailbox
- Call Forwarding to Mailbox

- Conversation Record
- Interactive "Soft" Keys
- Leave Message at Busy/DND Extension
- Make Call (with Caller ID)
- Message Count Display
- One-Touch Forwarding
- One-Touch Mailbox Access
- One-Touch Message Retrieval
- Park and Page
- Transfer to Mailbox
- Voice Mail Overflow

### System Features

- Administrator Security Code Control
- AMIS Networking
- Fax Detection
- First Time Tutorial
- Multilingual Voice Prompts
- Programmable Voice Prompts
- Remote Diagnostics
- Remote Greetings
- Remote Programming

### Aspire Mail DMS Only Features

- Desktop Call Control
  - Desktop Call Management
  - Call Control Log
  - Export to Outlook Contact
  - Make Call to Contact
- Desktop Messaging
  - One Inbox for Voice Mail and email
  - Double-click to hear Voice Message
  - SMTP with IMAP4 Synchronization

### Specifications

#### Aspire Mail DMS

Ports: 4 (expandable to 16)  
8 (expandable to 16)

Voice Storage: 1400 hours

Mailboxes: 2000

*Programmable via PC using embedded web server and PC browser.*

#### Aspire Mail

Ports: 4 (expandable to 8)

Voice Storage: 30 hours

Mailboxes: 200

*Programmable via provided Windows™ based Admin Program.*

Certain features may be optional, not applicable to all systems or require additional equipment. Some federal and state laws require notification or require consent from all parties prior to recording a phone conversation. The information contained herein is subject to change without notice at the sole discretion of NEC Unified Solutions, Inc.

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Some features may be optional or available at a future date. Recording of phone calls is subject to varying state and federal laws. The information herein is subject to change without notice at the sole discretion of NEC.



Rev. 1, 2/06

Printed in U.S.A.

To find out more about Aspire Mail and how NEC's powerful and versatile technology platforms can work for you, visit our web site at [www.necunifiedsolutions.com](http://www.necunifiedsolutions.com) or call 800-365-1928.

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